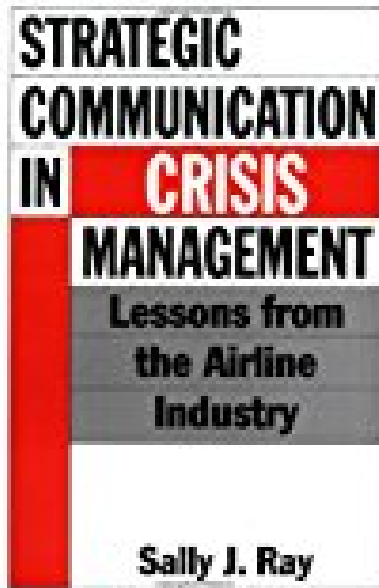


# Strategic Communication in Crisis Management Lessons from the Airline Industry

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## BOOK SYNOPSIS

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